



2010 PARTS EXPRESS PROGRAM

We would like to announce the Pentair Water and Hayward Pool Products 2009 Parts Express Program. This program is designed to furnish you with parts you may not normally stock and to assist your customer in an emergency situation, when a pool is down and equipment is not operating.

- Dealer may place a parts order for immediate release.
- A \$75.00 minimum order requirement, per supplier, is in effect for Parts Express orders for Pentair, a \$150.00 minimum order requirement shipping from Hayward.
- An expediting fee of 5% will be added to the total of any order requested for same day shipment (in addition to any freight charges). This fee will be waived if the order is requested to be processed the following day.
- The program applies to Pentair, Sta-Rite, and Hayward brands.
- Pentair parts orders must be received by Cinderella via fax by 1 pm to receive same day shipment and are subject to availability.
- Sta-Rite parts orders must be received by Cinderella via fax by 12 noon to receive same day shipment and are subject to availability.
- Hayward parts orders must be received by Cinderella via fax by 11 am to be eligible to ship within 24 hours (same day shipment is not guaranteed). Shipment subject to availability.
- Method of shipment will be specified by the customer and shipped F.O.B. Pentair or Hayward shipping site.
- Finished goods do not qualify for the Parts Express Program.

If you have any questions, please contact Cinderella's Customer Service at (800) 772-7665.

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